Fair Work Ombudsman Initiatives, Tools and Resources about Australia's Workplace Laws





Initiative, Tool or Resource	Description	Web Address
Fair Work Ombudsman (FWO)	The FWO is the national workplace regulator and can help you understand your workplace rights and obligations and resolve workplace issues.	www.fairwork.gov.au
FWO webinars	The FWO regularly delivers free webinars tailored for different industries and employers and employees.	www.fairwork.gov.au/webinars
Key legislation changes	There have been changes to the Fair Work Act 2009 through 2023-2025. Please visit the individual links for more information: • Closing Loopholes • Right to disconnect • Becoming a permanent employee • Criminal underpayment laws • Paid family and domestic violence leave.	www.fairwork.gov.au/closing-loopholes https://www.fairwork.gov.au/rtd https://www.fairwork.gov.au/employeechoice https://www.fairwork.gov.au/criminal www.fairwork.gov.au/fdvleave
Fair Work Information Statement (FWIS) Casual Employment Information Statement (CEIS) Fixed Term Contract Information Statement (FTCIS)	Employers must give every new employee a copy of the FWIS before, or as soon as possible after, they start their new job. Employers must also give every new casual employee a copy of the CEIS at the same time, and again at set times throughout their employment. When an employee enters a new fixed term contract, they must also be given a copy of the FTCIS.	www.fairwork.gov.au/FWIS www.fairwork.gov.au/CEIS www.fairwork.gov.au/FTCIS
Pay and Conditions Tool (PACT)	The Pay, Shift, Leave, Notice and Redundancy calculators help employees and employers work out what employees need to be paid, employees' leave entitlements, and the amount of notice employers and employees need to give when ending employment.	www.fairwork.gov.au/PACT
Workplace problems	Find out what you can do to prevent workplace problems from happening, as well as see information about how to resolve a problem in your workplace.	www.fairwork.gov.au/workplace- problems
Young workers page	Tailored information for young workers understanding their workplace rights.	www.fairwork.gov.au/youngworkers
Apprentices and trainees page	A general overview of the workplace rights and responsibilities of apprentices and trainees.	www.fairwork.gov.au/apprenticestrainees
Building and construction industry	Find information and resources on rights and responsibilities for employees and employers in the building and construction industry.	https://www.fairwork.gov.au/building- and-construction

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Fast food, restaurants and cafés page	Understand the rights and obligations in the fast food, restaurant and café industry, including: • Interactive award tools	www.fairwork.gov.au/FRAC
	Record keeping and pay slips. Understand the rights and obligations in the	
Horticulture Showcase	horticulture industry including information on: • Pay and piece work rates • Tips for workers on the Harvest Trail	www.fairwork.gov.au/horticulture
	Deductions for accommodation, transport and job finding.	
Visa holders and migrant workers page	Tailored information to help visa holders and migrant workers understand their workplace rights.	www.fairwork.gov.au/migrantworkers
Anonymous report	A tool that allows people to report a workplace concern anonymously in 17 languages.	www.fairwork.gov.au/tipoff
Library	A FWO database of more complex industrial relations information.	www.fairwork.gov.au/library
Language help	Downloadable resources are featured in different languages. The FWO's website can also be translated into different languages.	www.fairwork.gov.au/languages
Online learning centre	Free and interactive online training courses, teaching new skills and strategies to employers, supervisors, managers and employees.	www.fairwork.gov.au/learning
Templates, guides and fact sheets	Resources that employees can use to help them in the workplace such as templates, best practice guides and fact sheets. Some of these resources are also available in different languages.	www.fairwork.gov.au/resources www.fairwork.gov.au/languages
Animated language storyboards	Animated storyboards, including in priority community languages to help migrant workers and employers understand the fundamentals of the Australian workplace relations system.	www.fairwork.gov.au/storyboards
Compliance and Enforcement Policy	The Compliance and Enforcement Policy summarises the services the FWO offers to support compliance with workplace laws.	www.fairwork.gov.au/about-us/our- policies
Email updates & media releases	Sign up to email updates and read FWO's media releases to keep up to date on information about workplace rights and obligations, and what the FWO is doing in the community.	www.fairwork.gov.au/emailupdates www.fairwork.gov.au/mediareleases
Social media channels	Follow the FWO on social media to keep up to date on current issues.	Facebook - /fairwork.gov.au LinkedIn - The Fair Work Ombudsman X (formerly Twitter) - @fairwork gov_au YouTube - /fairworkgovau Instagram - /fairworkgovau
Contact us	Contact the FWO for reliable and timely information about Australia's workplace laws, by registering My account to submit an enquiry about a workplace problem, bookmark favourites and explore personalised resources.	www.fairwork.gov.au/contact www.fairwork.gov.au/register 13 13 94 Translating and Interpreting Service (TIS) 131 450

