## Fair Work Ombudsman Initiatives, Tools and Resources about Australia's Workplace Laws





Initiative, Tool or Resource	Description	Web Address	
Fair Work Ombudsman (FWO)	The FWO is the national workplace regulator and can help you understand your workplace rights and obligations and resolve workplace issues.	www.fairwork.gov.au	
Small Business Showcase	Tailored information and useful resources to help businesses meet their workplace obligations.	www.fairwork.gov.au/smallbusiness	
Employer Advisory Service	Small business employers may be eligible for free tailored written advice about pay and entitlements from the FWO's Employer Advisory Service.	www.fairwork.gov.au/EAS	
Key Legislation Changes	There have been changes to the Fair Work Act 2009 through 2023-2025. Please visit the individual links for more information:  • Closing Loopholes  • Right to disconnect  • Becoming a permanent employee  • Criminal underpayment laws  • Paid family and domestic violence leave.	www.fairwork.gov.au/closing-loopholes https://www.fairwork.gov.au/rtd https://www.fairwork.gov.au/employeechoice https://www.fairwork.gov.au/criminal www.fairwork.gov.au/fdvguide	
FWO webinars	The FWO regularly delivers free webinars tailored for different industries and employers and employees.	www.fairwork.gov.au/webinars	
Fair Work Information Statement (FWIS)  Casual Employment Information Statement (CEIS)  Fixed Term Contract Information Statement (FTCIS)	Employers have to give every new employee a copy of the FWIS before, or as soon as possible after, they start their new job.  Employers also have to give every new casual employee a copy of the CEIS at the same time, and again at set times throughout their employment.  When an employee enters a new fixed term contract, they must also be given a copy of the FTCIS.	www.fairwork.gov.au/FWIS www.fairwork.gov.au/CEIS www.fairwork.gov.au/FTCIS	
Pay and Conditions Tool (PACT)	The Pay, Shift, Leave, Notice and Redundancy calculators help employees and employers work out what employees need to be paid, what employees' leave entitlements are and the amount of notice employers and employees need to give when ending employment.	www.fairwork.gov.au/PACT	
Online learning centre	Free and interactive online training courses, teaching new skills and strategies to employers, supervisors, managers and employees.	www.fairwork.gov.au/learning	
Templates, guides and fact sheets	Resources that employers can use to help run their business, such as templates, best practice guides and fact sheets. Some of these resources are also available in different languages.	www.fairwork.gov.au/resources www.fairwork.gov.au/languages	

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Workplace problems	Find out what you can do to prevent workplace problems from happening, as well as seek information about how to resolve a problem in your workplace.	www.fairwork.gov.au/workplace- problems
Horticulture Showcase	<ul> <li>Understand the rights and obligations in the horticulture industry including information on:</li> <li>Pay and piece work rates</li> <li>Deductions for accommodation, transport and job finding.</li> </ul>	www.fairwork.gov.au/horticulture
Fast food, restaurants and cafés page	Understand the rights and obligations in the fast food, restaurant and café industry. Information includes:  • Interactive award tools • Record keeping and pay slips.	www.fairwork.gov.au/FRAC
Building and construction industry	Find information and resources on rights and responsibilities for employees and employers in the building and construction industry.	https://www.fairwork.gov.au/building- and-construction
Independent contractors	Information that outlines the difference between independent contractors and employees, and the gig economy.	www.fairwork.gov.au/contractors
Compliance and Enforcement Policy	The Compliance and Enforcement Policy summarises the services the FWO offers to support compliance with workplace laws.	www.fairwork.gov.au/compliance-and- enforcement
Language help	Downloadable resources are featured in different languages. The FWO's website can also be translated into different languages.	www.fairwork.gov.au/languages
Library	A FWO database of more complex industrial relations information.	www.fairwork.gov.au/library
Email updates & media releases	Sign up to email updates and read the FWO's media releases to keep up to date on information about workplace rights and obligations, and what the FWO is doing in the community.	www.fairwork.gov.au/emailupdates www.fairwork.gov.au/mediareleases
Social media channels	Follow the FWO on social media to keep up to date on current issues.	Facebook – <u>/fairwork.gov.au</u> LinkedIn – <u>The Fair Work Ombudsman</u> X (formerly Twitter) – <u>@fairwork gov au</u> YouTube – <u>/fairworkgovau</u> Instagram – <u>/fairworkgovau</u>
Contact us	Contact the FWO for reliable and timely information about Australia's workplace laws, including by registering for My account to submit an enquiry about a workplace problem, bookmark favourites and explore personalised resources.	www.fairwork.gov.au/contact www.fairwork.gov.au/register  13 13 94  Translating and Interpreting Service (TIS)  131 450

